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PATENT
POU920030115US1IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
CHRISTOPHER R. VINCENT) Applications Branch
Serial No.: 10/680,282)
Confirmation No.: 7369)
Filed: October 7, 2003)
For: WEB BROWSER CONTROL)
FOR CUSTOMER SUPPORT)

)

REQUEST FOR STATUS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicant kindly requests status on the above-identified application. No Office Action has been received since the application was filed on October 7, 2003 (over 27 months ago).

A copy of the filing receipt and a duplicate copy of this request are enclosed.

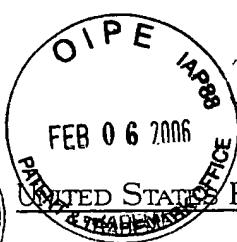
Respectfully submitted,

Date: 2/1/06

By: SB

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APPL NO.	FILING OR 371 (c) DATE	ART UNIT	FIL FEE REC'D	ATTY.DOCKET NO	DRAWINGS	TOT CLMS	IND CLMS
10/680,282	10/07/2003	2153	942	POU920030115US1	8	18	5

CONFIRMATION NO. 7369

23334
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FILING RECEIPT



OC000000011602119

Date Mailed: 01/02/2004

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Christopher R. Vincent, Arlington, MA;

Assignment For Published Patent Application

INTERNATIONAL BUSINESS MACHINES CORPORATION, Armonk, NY;

Domestic Priority data as claimed by applicant**Foreign Applications**

If Required, Foreign Filing License Granted: 12/31/2003

Received

JAN 5 2004

Projected Publication Date: 04/07/2005

Fleit, Kain et al.

Non-Publication Request: No

Early Publication Request: No

Title

Web browser control for customer support

Preliminary Class

709

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Title 35, United States Code, Section 184
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